



is now...



F.A.Q.

Q: *Why did you change the name of the studio?*

A: We changed the name because what we do is not about just one person. As much as Jeff would like to think it's all about him, it's not. We're all about being a team and want to have a name that avoids the emphasis on just one person.

Q: *Is your contact info changing?*

A: We're all going to have @blackthumbstudio.com emails, but any contact information you currently have for us will just forward to the new email. We do have a new phone number - it is 617-444-WEDS (9337). Jeff's cell phone number will still be active as well if that's what you currently have.

Q: *What's going to be your new website address?*

A: Going forward, our homepage will be www.blackthumbstudio.com.

Q: *If I have a contract that says "Jeff Turner Photography" and not "Black Thumb Studio," do I need a new contract? Jeff will still be at my wedding, right?!!*

A: From our perspective, a new contract is not needed. We will honor any previously signed contract. The only thing that would be different on the contract would be the logo. Since the ownership of the company isn't changing, the signature on the contract would be Jeff's either way. If a new contract with the new logo would help you sleep better at night, please email Jeff and we would be happy to oblige. And, yes, Jeff will still be at your wedding – he wouldn't want to miss it for the world!

Q: *If I still have a balance due on a contract or album, do I make my check payable to Jeff Turner Photography or Black Thumb Studio?*

A: We will accept either payee until June 30, 2010. After that date, all payments should be made payable to Black Thumb Studio.

Q: *If I would still like to order products from my online gallery, will I go to the same website?*

A: Yep! Our online galleries/storefronts are staying put for right now. If there's ever a change, we'll let you know!

Q: *Do you now have a brick and mortar studio?*

A: Nope. The world around us is our studio. We absolutely love shooting on location because it provides each of our clients with a truly personalized experience.

Q: *Do you have new business cards? I want to tell everyone about you guys!*

A: We sure do! If you'd like some, send Jeff an email with the quantity you would like and we'll get some in the mail right away!

Q: *So does the black stuff wash off your thumb after the wedding?*

A: It seems to be fairly similar to permanent marker, which means it takes a lot of scrubbing, but eventually it comes off.